



**TRANSPORT FERROVIAIRE TSHIUÉTIN INC.
TSHIUÉTIN RAIL TRANSPORTATION INC.**

Sept-Iles, June 7th, 2018

Memo

Dear clients,

Following the last trip of our passenger train on June 4, rest assured that we recognize the inconvenience and our responsibility in this regrettable incident.

In this context, we send you, on behalf of our company Tshiuétin Railway Transportation, our sincerest apologies.

The company cares about its customers, especially those who travelled this past Monday the 4th of June and we wish to offer as compensation for the inconvenience to all passengers on the passenger list on this train from June 04 Sept-Iles to Schefferville. A 25% discount on your next purchase of a train single trip ticket for travel between Sept-Iles and Schefferville will apply. Rest assured that Tshiuétin Railway Transportation apologizes for the inconvenience and hope we may continue to count you as our loyal customers.

Please accept, Ladies, Gentlemen and children our sincere regret due to unforeseen events and we wish you all our best regards.

General Manager